

Procedures of Order In Nefful Singapore Logistics

Nefful has established a logistics center in Singapore for goods distribution purpose, in order to facilitate distributors in collect goods. There is information and requirements which need to take note:

1. For distributors who stay in Singapore can place order and make payment either thru Malaysia or Hong Kong and collect the goods at Nefful Singapore Logistics.

⚡ Notes for current situation:

A. Place order in Malaysia:

The order can be place as usual and collect the goods at Nefful Singapore Logistics.

B. Place order in Hong Kong:

Shipment delay due to shipping company, this has delayed the goods to reach on time, thus Hong Kong Nefful unable to take order immediately. For distributor, who need to place order urgently, can choose to place their order thru Nefful Malaysia or only once the goods arrived in Nefful Singapore Logistics. We will notice all members once the stocks arrive through website, kindly refer to our Nefful website for latest information.

2. Functions and Limitations of Nefful Singapore Logistics:

A. Nefful Singapore Logistics is just a logistics center, thus, Nefful Singapore Logistics will not accept any distributor registration, distributor log in, walk-in order, product exchange and etc. If distributors have the needs on the above mentioned, can either mail or fax to Nefful Malaysia or Nefful Hong Kong for further processed.

B. Nefful Singapore Logistics will not distribute any sales tools or starter kit. Distributors can purchase these either in Nefful Malaysia or Nefful Hong Kong. However, Hong Kong provides oversea courier service; hence Singapore's distributors can request Nefful Hong Kong to courier on behalf, 3% handling fee charge (bear by member) for each order and the courier fee (bear by Nefful Hong Kong).

C. Nefful Singapore Logistics currently unable to supply calcium tablets, green tea, **part of the products**. However, distributors can place order in Nefful Hong Kong, Nefful Hong Kong will courier the above goods to Singapore, 3% handling fee will charge to distributor and the courier fee will pay by Nefful Hong Kong. (P/S: **part of the products**, will announce soon)

3. GST and Handling fees:

- A. All the orders which place in Malaysia and Hong Kong but collect the goods in Singapore will need to pay GST 7% (Invoice Amount + GST 7%). If distributor place order either in Malaysia or Hong Kong and collect goods at Nefful Singapore Logistics, distributor will need to pay GST 7% and 3% handling fee.
- B. Due to the GST registration still in the process, thus, all the orders place now will only need to pay handling fee 3%. Once get the GST registration number, distributor will need to pay both the GST and handling fee.

4. Procedures of collect goods:

A. Collect goods at Nefful Singapore Logistics:

Distributors can collect the order from Nefful Singapore Logistics after 3 hours of the payment make. If the payment make after 3pm, the order can only be collect at next working day.

B. Courier charges within Singapore:

Sender (distributor) has to bear the courier fee. (Within Singapore only)

5. Nefful Singapore Logistics contact information

Company Name : NEFFUL SINGAPORE LOGISTICS PTE.LTD.

Address : 10, EUNOS ROAD 8, #09-01C SINGAPORE POST CENTRE,
SINGAPORE 408600

Office : +65 6742 1358

Fax : +65 6742 0126

6. Business commencement date: 15-7-2009

- Business hours: Monday to Friday, 9.30am to 6.00pm

- Collection of goods available on closing date; logistics centre will be close on stock count day.

- No walk-in order, product display, product exchange, distributor registration and log in services.

Announced by:

NEFFUL (MALAYSIA) SDN BHD